

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2014 TOTAL	SEP 2013	2013 TOTAL
JIFs RECEIVED	56	53	77	66	73	92	82	83	86				668	64	789
JIFs RESPONDED TO	66	37	72	61	83	68	86	86	93				652	81	785
Non-Jurisdictional	45	29	44	39	56	50	68	58	70				459	61	550
Jurisdictional	12	5	16	15	18	10	13	26	14				129	12	151
Variance	1	1	6	4	2	4	3	2	3				26	2	24
General Information	6	1	2	2	1	3	2	0	1				18	3	45
Potential Violation	2	1	4	1	6	1	0	0	5				20	3	15
AVERAGE RESPONSE TIME (in days)	16	11	16	21	13	16	16	19	18				16	19	18

TELEPHONE CALLS	223	210	294	327	390	376	391	448	379				3038	359	3927
WALK-INS	6	8	19	12	14	18	27	29	21				154	9	157
WRITE INS/SITE VISITS	3	3	1	4	2	9	3	4	0				29	6	41
OTHER AGENCIES	14	16	24	25	25	35	31	33	30				233	28	322
FOIL REQUESTS RECEIVED	17	19	26	23	20	21	13	17	17				173	12	178